

IQAS standards update summary

In April 2019 the updated IQAS standards have been launched. Below are some of the key additions/changes to the existing standards. Across the standards, there are no longer level A and B requirements.

Domain 1: Patient experience

- **Removed** specific requirement for a clinic nurse to deliver allergy education
- **Added** requirements for demonstrating shared decision-making principles with patients, signposting to local/national support groups, review of PALS reports and more emphasis on sharing back learning from patient feedback to patients and staff and actions taken.

Domain 2: Service structure

- **Removed** specific requirements for staffing and patient numbers
- **Added** requirements for summarising the responsibilities of the leadership team, development of an annual plan (covering improvement and innovation initiatives, training and key performance indicators) and more emphasis on staff and stakeholder communications.

Domain 3: Facilities

- **Added** requirements for capturing patient feedback on facilities and assessing the facilities and equipment, ensuring there is a replacement plan in place where applicable.

Domain 4: Quality and safety

- **Removed** requirement for databases
- **Added** requirements for risk management policy, risk assessments and mitigation plan and an improvement plan for key metrics (such as new: fu ratio and DNA rates)

Domain 5: Audit and research

- **Removed** requirement for research activity
- **Added** requirements for how audit has shaped changes in the service, conducting improvement cycles, plan for participation in BRIT audit and dissemination of learning to team

Domain 6: Training and development

- **Added** requirements for reviewing workforce skill mix, having an induction process, attendance at conferences specific to allergy, protected time for mentoring and using BSACI nursing competencies.

If you have any questions about the new standards, please contact the IQAS team on 0203 075 1508 or askiqas@rcplondon.ac.uk.